

## Limited Warranty

- Bartels USA, Inc. warrants to the original retail purchaser ("purchaser"), but to no other person that Bartels products (products") shall be free from defects in material or workmanship for a period of two (2) years following the purchase of the products from an authorized dealer. Bartels sole obligation under this limited warranty shall be, at the option of Bartels, to repair or replace products which Bartels determines, in its sole discretion, to be defective and which are returned to Bartels by an authorized dealer within two (2) years from the date of purchase of the products.
- Bartels USA, Inc. does not assume any warranty responsibility for damage to the products due to conditions over which Bartels has no control, including but not limited to ordinary wear and tear, improper installation or maintenance, alteration, impact, accident, misuse, tampering or abuse. Bartels assumes no responsibility for tarnishing, discoloration, excessive wear or deterioration of the surface finishes due to exposure to weather conditions over which Bartels has no control. Bartels assumes no responsibility for any defects or damage caused by the purchaser or any third parties.
- Bartels USA, Inc. makes no other warranties of any kind other than those contained herein and hereby disclaims all other warranties, express or implied, with respect to the products including without limitation any warranties of merchantability or fitness for a particular purpose. This limited warranty is in lieu of all other warranties, express or implied, and is limited to the duration of the limited warranty period. In no event shall Bartels be liable for any special, direct incidental, or consequential damages, including, but not limited to loss of profits, property damage, damages to business or business relations, or damages for loss of operation. This warranty represents Bartels sole liability to the purchaser for claims related to the products whether the claims are based upon contract, tort, or any other legal theory. Bartels total cumulative liability under this limited warranty, if any, is limited to the dollar amount of the purchasers original payment for the products.
- The invalidity or unenforceability of any provision of this limited warranty shall not affect the validity and enforceability of any remaining provisions, and this limited warranty and disclaimer of liability shall be constructed in all respects as if any invalid or unenforceable provision is omitted.
- Some states do not allow limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages so the above limitations or exclusions may not apply to you, the buyer. This warranty gives you specific legal rights and may also have other rights which vary from state to state.
- Custom doors and hardware stored at Bartels USA in Dania Beach, FL are covered by general liability insurance for up to 60 days after being delivered via consolidated container, Bartels USA and its partners assume no liability for products which remain in the warehouse past this (60 day) time period.
- Bartels USA, Inc. warrants that the tempered glass will meet published specifications, including the CPSC standard for Architectural Glazing Materials, 16 CFR 1201 (I) and (III) and ANSIZ97.1, 1984. Bartels makes no other warranty express or implied. The limit of Bartels liability shall be replacement of defective material F.O.B. shipping point.
- Glass is a product of nature and are never flawless, these natural variations are to be expected and will vary within reasonable tolerances that are standard in the industry and do not constitute a defect.
- Bartels USA, Inc. grants a five (5) year guarantee from the delivery date on all custom door products. Not covered by the guarantee is water damage, damage caused by improper use and normal wear and tear, as well as color changes resulting from light and climate influences.
- The guarantee covers the replacement of faulty parts. Fitting and other consequential costs are excluded. Any modifications carried out by non-qualified, non-specialist personnel to items supplied by Bartels invalidate the guarantee.
- Should Bartels perform the installation of the door product it furthers the guarantee in as much as it would be installed properly
- Wood is a product of nature and are never flawless, these natural variations are to be expected and will vary within reasonable tolerances that are standard in the industry and do not constitute a defect.
- Wood is a natural material. Real wood veneers vary in color, structure and consistency. Even within one tree there are variations. These natural variations are a characteristic and a guarantee of real wood and are both expected and desirable.

## Maintenance

- With normal use a Bartels door is maintenance free. The method of cleaning a Bartels wood door would be the same method as performed for any other piece of fine furniture. For glass which has been supplied by Bartels, it is recommended to clean textured glass with warm water.
- The alloy stainless steel contains chrome and nickel which seems to make its surface resistant to bacterial depositing and is extremely easy-care. In case Bartels products show signs of rust on the surface, this is to be rust which has been deposited by the environment. This problem can especially arise in industrial estates or nearby the coast. In that case, the rust can be rubbed away goods cannot be replaced after purchase.
- The moving parts should be cleaned periodically and kept free of dust to ensure optimum function.
- **HARSH OR ABRASIVE CHEMICALS SHOULD NEVER BE USED ON OR NEAR DOOR OR DOOR HARDWARE.**